

QUALITY POLICY

The Management of Rotair S.p.A. has established, in relation to:

- What defined in the quality manual and internal procedures
- The activities carried out within the company itself
- The activities carried out outside the company

The following objectives.

PLANNING: organizing the future by preparing an action plan

ORGANIZATION: providing the company resources aimed at:

1. Meet the customer requests, in terms of product quality and delivery times of the machines
2. Meet the customer requests by providing a quick and effective after-sales service
3. Meet the economic needs of customers, entering into "special" negotiations in case of need, given the international economic situation
4. Try to help the high-quality suppliers in case of difficulty caused by financial problems given the international economic situation
5. Expand the commercial range of action trying to increasingly open new markets
6. Always improve all company processes through reorganization aimed at constantly improving the quality of products and services. The reorganization must be done not only at the production level but also in all business processes
7. Ensure the reliability of the phonometric surveys in relation to Directive 2000/14/EC.
8. Limit product costs as much as possible by working on:
 - a. Limitation of idle time
 - b. Limitation of waste
 - c. Process optimization
 - d. Presentation of new models of machines
 - e. New assembly methods

COORDINATION: ensuring alignment and attune of the different parts of the organization

CONTROL: ensuring that the activities and processes of the organization are carried out in accordance with the established objectives.

To achieve these objectives the Management undertakes to:

1. Involve all the company staff in the activities, in order to understand the importance of the implementation and application of the Quality System
2. Spread the quality policy throughout the company
3. Provide vocational training to ensure that the staff has a good level of education and competence
4. Constantly implement and formalize the procedures as a support tool for the staff during the activities.

As in previous years, Rotair S.p.A. continues to consider having a good Quality Management System a fundamental and irreplaceable tool to grow and achieve the goals that are gradually being defined. The application of the Quality System has allowed Rotair S.p.A., together with accuracy, precision, and honesty, to provide its customers with a reliable, constantly updated and improved product able to compete and exceed what is offered by the best competition on the market.

GENERAL MANAGEMENT

QUALITY MANAGER
